# Tobacco industry access to policy elites and the implementation of Article 5.3 of the WHO Framework Convention on Tobacco Control

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#### **ABSTRACT**

**Introduction** Article 5.3 WHO Framework Convention on Tobacco Control (FCTC) aims to prevent tobacco industry interference with public health policy. The degree of protection depends on several factors: the interpretation of Article 5.3 by governments; the presence of codes of practice; and the effectiveness of industry lobbying versus public health advocacy. We examine these factors with reference to the Dutch government's interpretation of Article 5.3.

**Methods** We searched the Dutch Tobacco Industry Special Collection, part of the Truth Tobacco Industry Documents archive, containing more than 1100 Dutch government documents.

**Results** Between 2007 and 2012, under consistent pressure from the industry, an initial strict view of Article 5.3 gave way to increased contact with the industry. The industry tried to shift the governance of tobacco policy back to the Ministry of Economic Affairs. Around 2010, Dutch public health advocates began to use Article 5.3. Efforts included naming and shaming government contact with the industry, parliamentary questions about industry—government contact, a report outlining how Article 5.3 should be observed and, most importantly, a court case. In response to this, the government produced a formal code of practice, which was used to prevent industry involvement in the development of a new National Prevention Accord.

**Discussion** The Dutch government's initial decision not to codify Article 5.3 created an administrative environment in which health ministers' interpretation of Article 5.3 was able to shift according to their political beliefs. The findings support the recommendation that Parties to the FCTC take a strict approach and formally codify Article 5.3 to ensure effective implementation.

# INTRODUCTION

Article 5.3 of the WHO Framework Convention on Tobacco Control (FCTC) calls on Parties to protect tobacco policy from 'commercial and other vested interests of the tobacco industry'. In 2008, the Conference of the Parties (COP) to the FCTC adopted guidelines for the implementation of the Article (hereafter the Guidelines). These focus on reducing the industry's status as political 'insiders' and, among other things, advocate that governments limit interactions with tobacco industry actors, conduct interactions transparently and refrain from accepting industry assistance in developing tobacco control policy.

In practice, the degree of protection provided by Article 5.3 will depend on how the Article is

acted on by governments. A stricle 5.3 is broadly defined and does not specify the steps governments should take to protect health policy from industry interference. Research into how Article 5.3 has been operationalised suggests that implementation of the Guidelines is highly selective, which creates administrative space for continuing opportunities for tobacco industry interference. This study seeks to build on these previous analyses of Article 5.3 compliance. Specifically, the study aims to: (A) examine how the Dutch government has interpreted Article 5.3 in response to industry lobbying and public health advocacy; (B) build on the existing literature by examining in depth the thinking behind and political context to governments' interpretation of Article 5.3.

The Dutch context offers an important case study for several reasons. First, because of its strong corporatist tradition, where the governance of social and economic policy is characterised by incorporating all organised interests, including the business community, in the formation and implementation of policy.<sup>8 9</sup> The Netherlands thus provides a basis for exploring how policy actors reconcile international obligations that seek to exclude economic actors from policy development with institutional norms otherwise favouring inclusion. Historically, Dutch corporatism in the domain of tobacco control policy has been exemplified by biannual in-person meetings between the Minister of Economic Affairs, the Minister of Health, senior civil servants and senior representatives of the tobacco industry (formally described as 'ministerial meetings') until 1996.10

Second, like many other countries, the Netherlands initially eschewed codification of Article 5.3 and its Guidelines: its early Party reports to the COP noted that 'no official legislation or actions are taken to implement the guideline on art. 5.3, nevertheless we try to act within the spirit of the guidelines.' Previous research has highlighted the risks inherent in non-codified general commitments which arise when there is a change of government. Examining industry political activity and responses by the government in the Netherlands illustrates how industry actors seek to navigate shifting political landscapes where government—industry relationships are not governed by formal codes of practice.

Third, the Netherlands was one of the five 'key facilitating countries', next to Brazil, Ecuador, Palau and Thailand, which volunteered to be members of the Working Group on Article 5.3, responsible for drafting of the Guidelines for the third session



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of the FCTC Conference of the Parties (COP3) in Durban in 2008. 12 The Netherlands also provided the chair of the Working Group.

### **METHODS**

Our analysis is primarily based on government documents in the Truth Tobacco Industry Documents archive, which contains more than 1100 Dutch government documents obtained through two Freedom of Information Act requests in 2000 and 2011. We searched the entire archive using a snowball strategy. We initially used broad Dutch search terms such as 'Artikel 5.3' (Article 5.3), and then more specific terms identified from retrieved documents. The documents were provided with additional context by consulting secondary data sources (eg, government documents and news articles) and a review of verbatim records of plenary sessions of COP3 and Article 5.3 committee reports. All textual data were organised chronologically and inductively coded applying the techniques of thematic analysis.<sup>1</sup>

### **RESULTS**

# Minister Hoogervorst: first reference to Article 5.3

On the day the WHO FCTC opened for signature (16 June 2003), the Dutch employer organisation VNO-NCW (Confederation of Netherlands Industry and Employers) sent a letter on behalf of the Dutch tobacco manufacturers to Hans Hoogervorst, the newly appointed health minister and member of the liberal-conservative People's Party for Freedom and Democracy (Volkspartij voor Vrijheid en Democratie; VVD). 15 16 VNO-NCW is the peak-level business organisation in the Netherlands, representing most Dutch medium-sized companies and all large corporations, including tobacco trade associations which serve on its general management board. 17 VNO-NCW requested that the Ministry of Health revive regular ministerial level meetings between the tobacco industry and the health ministry. These had been abandoned in 1996, under the leadership of Health Minister Els Borst, a medical doctor dedicated to a strong tobacco control agenda. She had moved supervision for tobacco control from the Ministry of Economic Affairs (Ministerie van Economische Zaken; EZ) to the Ministry of Health and had suspended ministerial level meetings. 10 18 Thereafter, VNO-NCW had repeatedly requested that regular ministerial level meetings be reinstalled to discuss tobacco control policy but had been unsuccessful, 15 which effectively limited meetings to matters of implementation with civil servants. <sup>19</sup> <sup>20</sup> Civil servants' refusal to accede to industry requests had moved the industry to lobby for regular ministerial level meetings instead. 19 In the 16 June letter, VNO-NCW sought to formalise these ad hoc requests by proposing meetings at 'three levels': (1) expert meetings to discuss general aspects of tobacco policy where both tobacco industry and societal and health organisations would be represented; (2) continuation of meetings between industry representatives and civil servants from the health ministry to discuss matters of implementation of tobacco policy; and (3) ministerial level meetings between ministers of health and economic affairs and industry chief executive officers. 16

The health ministry were open to exploring the first type of meeting and issued a survey to industry and civil society actors to assess interest.<sup>21</sup> On 2 November 2003, a senior civil servant at the ministry informed Minister Hoogervorst that the consultation had found insufficient support for such meetings.<sup>22</sup> He advised that contact be limited to the ongoing 'administrative level' meetings focusing on 'concrete policy matters' and that ministerial level talks be restricted to instances where 'there

[was] a substantial need'. 22 Hoogervorst took the advice and informed the industry that 'no regular tobacco control policy meetings will take place'.23

Stichting Sigaretten Industrie (SSI): Dutch Cigarette Manufacturers Association reopened the issue in December 2004, sharing its wish with a new senior civil servant to have 'tentative meetings on a quarterly basis' with the minister.<sup>24</sup> The request was discussed with Minister Hoogervorst, who was not receptive to the idea. However, in his reply to the SSI, the civil servant noted that 'it speaks for itself that lower level meetings between the ministry and the industry can take place when there are issues that concern the industry directly, such as modification of cigarette packaging'.25

In a January 2006 letter to Hoogervorst, SSI and Vereniging Nederlandse Kerftabakindustrie (VNK): Dutch Fine Cut 💆 Tobacco Industry Association offered to make a 'constructive contribution' to tobacco control policy, proposing dialogue and cooperation regarding the development of future regulation regarding tobacco products and tobacco use.<sup>26</sup> Hoogervorst declined, restating his opposition to regular meetings and collaboration on tobacco control policy, noting the outcome of the earlier consultation by way of support.<sup>27</sup> In addition, he referred to the FCTC for the first time, which had been ratified by the Dutch government the year before, noting that 'the FCTC offers no starting point for the kind of collaboration between tobacco industry and government you are proposing' and that while it did 'not rule out consultation and contact between the government and the tobacco industry', it limited interactions to 'issues of implementation', such as 'transitional periods regarding new legislation'.27

### Minister Ab Klink: disregard of Article 5.3

In February 2007, a new government came to power, led by the Christian-Democrats (Christian Democratic Appeal (CDA) party), with Ab Klink (CDA) replacing Hoogervorst as health minister. The documents covering Klink's tenure indicate a subtle, but distinctive change in the Ministry of Health's approach to interacting with the industry. Already by March 2007, civil servants from the ministry met with VNK and SSI<sup>28</sup> following a request from VNO-NCW to Minister Klink to discuss tobacco control policy.<sup>29</sup> Civil servants, concerned by the minister's willingness to hold direct talks with the industry, produced a letter, signed by the Minister, which ruled out collaboration on tobacco control policy and confirmed the standing policy against regular talks (but allowing ad hoc talks necessary for policy implementation). 28 Despite this, Klink met with representatives from SSI, VNK, VNO-NCW and the Dutch Cigar Industry Association (Nederlandse Vereniging voor de Sigarenindustrie; NVS) on 10 July. In a letter to Klink, industry representatives described the meeting as 'exceptionally constructive' and expressed their wish to continue similar meetings in the future. In the minister had expressed an interest in receiving inforthat the minister had expressed an interest in receiving information from the industry on less harmful tobacco products and on smuggling and counterfeit cigarettes. On the topic of illicit trade it was agreed that the industry could give a presentation at the ministry. SSI and VNK further noted that the Ministry of Finance had expressed a desire to 'structure and intensify the existing contacts with the tobacco industry on smuggling and counterfeiting'. The minister's decision to open up to the industry appears to have sat uneasily with civil servants at the health ministry: the Director-General (DG) prepared a letter for the minister to sign (which he did), in which Klink declined to have a follow-up meeting (stressing that there were currently no

'matters of implementation' to discuss) and proposed that the SSI direct future questions to the DG.<sup>3</sup>

In addition to seeking direct access to Dutch policymakers, industry actors also sought to take advantage of the Netherlands' role in shaping the Article 5.3 Guidelines. The Guidelines represented one of the key achievements of the COP3 in Durban (November 2008). Work on the Guidelines had been led by a Key Facilitators Working Group, chaired by a Dutch civil servant, which had begun work on a draft text in December 2007. A first draft had been produced in March 2008 and subsequent iterations were discussed at a series of meetings in June. These meetings coincided with correspondence (23 June 2008) from SSI to the Ministry of Health. 32 The industry expressed concerns that Article 5.3 Guidelines would have the effect of excluding industry interests from national decision-making processes about tobacco regulation. They requested that the ministry 'reject' any such suggestion during COP3. SSI further argued that the industry's exclusion 'would be in conflict with both internationally accepted practice—of which stakeholder consultation [was] an essential part—and [with] national constitutional principles and provisions'. The letter referred to European principles of 'good governance', which were described as a means of ensuring the 'independence and impartiality of decision making, as acknowledged by the United Nations and the Organisation for Economic Co-operation and Development (OECD) in the European "Better Regulation" programme'. 32 They further argued that such stakeholder involvement would increase the legitimacy, effectiveness and quality of law making and resonated with the thinking of the Dutch Council of State, the highest advisory body to the government, which had recently described the importance of taking account of the interests of all stakeholders as a principle of good law making.

The Ministry of Health's written response (5 September)<sup>33</sup> made it clear that Article 5.3 Guidelines 'emphasise that the interests of the tobacco industry are fundamentally opposed to public health interests of governments and that for this reason caution and transparency are required'. However, it also contained words of reassurance: 'First of all, I want to stress that it concerns non-binding guidelines. (...) Secondly, it is certainly not a matter of excluding the industry.' The letter concluded with an invitation for SSI and VNK to inform the Ministry in writing about their thoughts on the Guidelines, when the final documents for COP3 had been made public.

While this exchange of letters was taking place, VNK contacted civil servants from other ministries to voice their concerns.<sup>34</sup> In a letter dated 16 July 2008, VNK informed officials at both the Ministries of Finance and Economic Affairs about the industry's wish to have a say in the Dutch government's position regarding Article 5.3 Guidelines and Dutch input into a European position at COP3.<sup>34</sup> VNK argued that issues considered by the Ministry of Health were of interest to other ministries and gave examples of a point of sale display ban and restriction of tobacco selling points. VNK stressed that the proposal regarding Article 5.3 Guidelines would 'severely restrict' industry involvement since future contact would be limited to 'implementation of legislation and only upon invitation of the regulator itself'. They added that meetings beyond this were necessary to prevent the regulatory process from becoming 'needlessly costly or distorting the market'; concluding, 'it is of the utmost importance that our current engagement with policy makers will not be restricted'.<sup>34</sup> Industry pressure continued until COP3 in November 2008. At one point, VNK requested to meet Klink personally to discuss the Guidelines.<sup>35</sup> It expressed concern that the government's emerging position on the Guidelines was 'not consistent' with

views 'previously occupied and publicly communicated by you' and that use of the word 'should' rather than 'may' in the draft text in the context of partnerships and voluntary agreements ('Parties should establish policies that prohibit partnerships or non-enforceable or nonhinding agreements and partnerships or non-enforceable or nonhinding of the partnerships or nonhinding of the partnerships or nonhinding of the partnerships or non-enforceable or nonhinding of the partnerships of the nonhinding of the partnerships of the partnerships or nonhinding of the partnerships of the partnerships or nonhinding of the partnerships of the partner

Tobacco Control for 2011–2015. <sup>10 42</sup> The industry's summary of the meeting (shared with the DG and signed by VNK, SSI, PMI and NVS) <sup>42</sup> reported that the DG had agreed to be 'open for interim contacts, interventions, signals of questions [by the industry] if there is a reason for it' and, importantly, to inform the industry about the government's thinking on new policies before they were communicated publicly. A separate letter from PMI noted that this represented 'a good basis for a constructive exchange of ideas between the health ministry and the tobacco industry'. <sup>43</sup> This new accord was reflected in a request (March) by civil servants at the health ministry to visit Philip Morris' production facility in the city of Bergen of Zoom <sup>44</sup> and a meeting (11 June) between Huijts and the industry to discuss international developments regarding tobacco ingredients. <sup>45</sup>

Not long after 'normalising' access to the Ministry of Health, industry representatives met with civil servants at the Ministry of Economic Affairs (EZ) (5 October) to explore the potential role of this ministry in shaping the Dutch government's approach to emerging tobacco control topics. The range of policies under discussion was extensive and included FCTC Articles 9 and 10 on tobacco ingredients, the process of reviewing the EUTPD. proposed display bans, pictorial health warnings on cigarette packs and a new national tobacco control plan. 46 Shortly afterwards, industry actors wrote to officials from EZ, reporting both their satisfaction with the meeting and their support for a recent request by VNO-NCW that EZ has a stronger say in national and international tobacco control policymaking. 46 The letter noted that both the industry and the VNO-NCW would very much see that the trade ministry 'would again become co-signer of the Tobacco Law'.

# Minister Schippers: tobacco control advocacy organisations demand stricter interpretation of Article 5.3

In October 2010, Edith Schippers (VVD) replaced Klink as health minister. In a letter to Schippers shortly after her appointment, SSI and VNK referred to 'pleasant and constructive contacts' when she was a member of parliament and registered their hope of being able to talk with her in person.<sup>47</sup> In her reply (10 December), Schippers wrote: 'I appreciate the intention to invest further in the coming time in an open and constructive exchange of ideas on various international topics.'48 In the meantime, VNO-NCW wrote to EZ requesting that officials discuss the idea of restoring the ministry's influence on tobacco control 'to its former glory' with the new minister of EZ, Maxime Verhagen.<sup>49</sup> An internal memo written in response to the email indicates that civil servants advised the Minister not to take up the suggestion on the basis that industry interests were already taken sufficiently into account by the Ministry of Health when considering new tobacco control policy.<sup>50</sup>

During this period, Dutch public health advocates were coming to recognise the importance of Article 5.3,<sup>51</sup> and had begun to exclude the industry from conferences and meetings. On 3 February 2011, the industry sent a letter to the ministry complaining about advocacy organisations' use of Article 5.3 and sought reassurance that industry–government exchanges would remain unaffected.<sup>52</sup> The ministry's reply stressed that when the Netherlands had approved Article 5.3 it had stated that 'the sale of tobacco is a legal economic activity and that contacts with the tobacco industry as a stakeholder must therefore in general remain possible'.<sup>53</sup>

On 21 October 2011, Schippers' former ties with the tobacco industry (which earned her the nickname 'Minister of Tobacco') were the subject of a Dutch investigative current affairs

programme.<sup>54</sup> This marked the beginning of a period in which the government's relationship with the industry attracted much attention in parliament and the media. Over the next 2 years, Schippers repeatedly had to answer questions in parliament about her ties with the industry and permissive interpretation of Article 5.3.<sup>55</sup> Schippers dismissed the idea of establishing a protocol governing how civil servants should deal with the industry. She argued that civil servants should be able to speak to both proponents and opponents of tobacco<sup>55</sup> and that she placed her trust in their integrity to decide how best to deal with information from the industry.<sup>55</sup>

# State Secretary Martin van Rijn: codifying of Article 5.3

The political salience of tobacco industry interference continued after November 2012, when a new government took office and State Secretary Martin van Rijn (Labour Party) took over the tobacco portfolio from Schippers. In 2014, the Youth Smoking Prevention Foundation commenced a legal action against the Dutch government, accusing the state of having illegal contacts with the industry. Based on Freedom of Information Act documents, the Foundation argued that the Dutch government had systematically violated Article 5.3 by maintaining frequent contact with the industry between 2009 and 2014.<sup>57</sup> Around the same time, a report on Article 5.3's implementation was published, commissioned by the Dutch Alliance for a Smoke-Free Society.<sup>58</sup> The report concluded that there was 'no visible development or enforcement' of Article 5.3 in the Netherlands, and that the government did not give it sufficient priority.

The legal case proved unsuccessful. The Dutch court concluded that the Guidelines did not form part of the FCTC and, as such, were not considered legally binding.<sup>59</sup> However, the case did result in a more strict approach to interpreting Article 5.3 by the government. <sup>59</sup> 60 In September 2015, a year after the case, the Ministry of Health distributed a document to parliament clarifying the government's interpretation of Article 5.3.<sup>61</sup> The document noted that contact with the industry was to 'be restricted to matters of technical execution'. The following year, a code of practice was sent to all ministries, provinces and municipalities with an accompanying letter underlining the importance of Article 5.3.62 The code declared that regular meetings would no longer be allowed and that contact with the industry should be restricted to 'issues of technical implementation' and public consultations. 62 Cooperation from all levels of government with industry corporate social responsibility activities was also prohibited. In addition, the code sought to ensure that interactions were transparent: records of exchanges (emails, letters, notes of meetings) are now published on a government website.63

# **DISCUSSION**

Our findings illustrate several important points relevant to understanding contemporary industry political activity and implementation of Article 5.3. First, effective implementation, particularly in the absence of formal codes of practice, appears closely tied to ministerial interpretation. The government's initial decision not to codify Article 5.3 appears to have created an indeterminate administrative environment in which ministers' interpretation of Article 5.3 could shift according to their political caprice, despite what appears to be relatively consistent advice from civil servants to keep to a strict interpretation. In contrast to previous health minsters, Klink (2007–2010) and Schippers (2010–2012) did not regard contacts with the industry as inherently problematic. In effect, these ministers subscribed to the idea that

# Original research

countries had freedom in implementing Article 5.3, partly on the basis that the Guidelines were non-binding and citing the subsidiary principle (that the resolution of social and political issues should be addressed at the most local level consistent with their resolution) as justification. Under consistent pressure from the industry, an initial strict view of Article 5.3 (contact limited to technical matters relating to the implementation of new policy) increasingly gave way to increased contact with the industry on all aspects of tobacco control. During these years, the tobacco industry was able to have multiple meetings with both high-ranking civil servants and ministers.

Our study does not provide an exhaustive account of all lobbying regarding the interpretation of the Guidelines because it is limited to letters and emails made public in response to freedom of information requests. In addition, many of the statements outlined above represent industry perceptions and may not be a true reflection of events. For example, industry letters commend Minister Klink for having made reservations during the COP3 regarding the Guidelines even though such reservations are not formally reported in the verbatim records of the COP3 sessions in Durham.<sup>64</sup>

Our data further demonstrate the deep concerns of industry actors about the prospect of being frozen out of tobacco control policymaking. This was exemplified by both the lengths to which industry actors went in securing terms of engagement with health officials and by the persistent lobbying on the draft of Article 5.3 Guidelines. In addition to pushing for a cooperative approach to policy development, characterised by persistent efforts to secure high-level access to health officials, the data also highlight the considerable efforts (although unsuccessful) the industry made in shifting the governance of tobacco policy away from the Ministry of Health back to the Ministry of Economic Affairs. This highlights a widely recognised, but still underexplored, aspect of the industry's political strategy, which centres on diluting the priority given to health in the governance of tobacco, and is consistent with PMI's efforts to increase the number of delegates at COP meetings who are not from health ministries or involved in public health.<sup>65</sup>

Our findings also highlight the potential vulnerability of meetings of the COP to industry lobbying at the national level. This remains an under-researched area. <sup>66</sup>

Finally, our data highlight the interdependence of industry lobbying, public health advocacy and formal codification of the Guidelines in shaping effective implementation of the Guidelines. The recent decision in the Netherlands to produce a formal code of practice on industry-government interactions was the direct result of public health advocacy aimed at ensuring that key aspects of Article 5.3 are strictly observed. This included naming and shaming of government contacts with the industry, parliamentary questions about industry-government contacts, a report outlining how Article 5.3 should be observed in practice and, most importantly, a court case against the State. Our data do not allow firm conclusions to be drawn about the independent effect of the code of practice on industry-government interactions. Nonetheless, its introduction has coincided with radically reduced industry access to public and elected officials<sup>67 68</sup> and its existence is likely to limit ministerial discretion over how Article 5.3 is interpreted. In this respect, our findings are consistent with those of Hawkins and Holden who note the close relationship between uncodified working norms and weak implementation of Article 5.3.6 The events leading up to the Dutch National Prevention Accord (2019–2021)<sup>69</sup> illustrate this changed approach. The Accord was the result of an extensive process of consultation and negotiation between government, civil society and the business

community on the selection of new policy measures aimed at reducing alcohol, diet and tobacco-related diseases. In contrast to food and alcohol industries, representatives from tobacco and e-cigarette (and the VNO-NCW because of its past actions in lobbying on behalf of the tobacco industry) were not invited to participate, a direct consequence of the strict implementation of Article 5.3.

# What this paper adds

- ▶ Previous research has highlighted the risks of non-codified general commitments to Article 5.3 Framework Convention on Tobacco Control. This study provides direct evidence of these risks and points to the value of codified commitments to moderating ministerial discretion over the interpretation of Article 5.3.
- ► The study illustrates the value of intensive health advocacy to ensuring strong implementation of Article 5.3 and outlines specific actions that public health advocates can undertake to strengthen implementation of Article 5.3.
- ► The study highlights the vulnerability of meetings of the Conference of the Parties to industry lobbying at the national level.

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